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CHRISTIE®

CINEMA TECHNICAL NEWS

Welcome

Welcome to the first issue of Christie® Cinema Technical News, designed to keep you up-to-date with the latest firmware updates, technical bulletins, and technical news.

Want to invite other members of your team to sign up? Just share this link: https://info.christiedigital.com/cinema-technical-newsletter

To the right, please find an updated list of the most current versions of firmware for all Christie Cinema products, additional information from Christie University, as well as the latest technical bulletins, and manuals, with some extra Christie tips and tricks below.

Tips and tricks

Not deleting or being unable to delete previously created interrogator files can cause the file system to fill up.

This can result in many errors and affect your day-to-day cinema operations. CineLife™ 2.5.2 resolves this issue with additional features such as:

- Removed and updated CP2308 menu items that aren't relevant for RGBe & RGB/C models.
- Fixed the Rental mode clock rollback detection alarm on CP2315-RGB and CP2320-RGB models that don't use the rental feature
- Updated the text on the Rental mode "Import Commission File" page
- Fixed an issue where some Korean subtitles would appear too small

Some customers reported that certain test patterns (RGB-4K Boresight, Convergence, Integrator, Horizontal Ramp, and Vertical Ramp) are missing from CP4440 and CP4450 models.

We re-added these test patterns to resolve the issue, and also:

- Resolved the issue where double-tapping the spinners on the D-Pad caused them to enter a stuck state
- 'Video Output Frequency' is now translated on the Status > Video page
- Fixed the issue where attempting to enable NTP resulted in a failure to write to the configuration file
- Enabled IMB port forwarding to allow Web UI access from the projector management port
- Fixed the issue where pump 0 was running in Power On mode
- Added the light source ON hours to SNMP MIBs
- Resolved the issue where users couldn't schedule reoccurring automation events when the projector language was not set to English

Troubleshooting your Series-3 or Series-4 projectors can be tricky sometimes. Make sure you're using Christie Interrogator Viewer 2.0.0 to analyze the logs in conjunction with the related interconnection diagram. If you need the program, email us.

Some customers experienced content-related issues when they use Christie Series-3 projectors with Christie IMB-S3 and Christie NAS-S3.

Validate your content to ensure that no hashes or certs are missing. If the content plays out on another Christie unit, please delete and re-ingest the content as first step of your troubleshooting.

Some customers let us know that GDC SR-1000 IMBs are unable to display the web UI if the network settings are incorrectly configured on both the Christie NAS and GDC SR-1000.

To resolve this issue, please ensure you're using the latest GDC released software, which is build79. You can request the software from us, or from GDC if required.

Have any questions or need more information? Please contact Christie technical support via email at support.cinema@christiedigital.com or call 1-877-334-4267.

FIRMWARE UPDATES

Christie Solaria main software v4.8.1

Christie NAS-S2 main software v4.3.3

Christie IMB-S2 main software v1.8.7

CineLife™ main software version 2.5.2

CineLife+™ software version 1.3.0

Training center

Find the courses you need in the Christie University Course Catalog

Access our online training courses:
Projector Maintenance
Laser Safety Awareness
Photon LOS Alignment
Booth Safety (webEx)
Christie NAS-S3
RealLaser Light Source
RealLaser Safety
Solaria 4K
And many more

Watch our useful videos:
Configuring a Christie NAS-S2 for GDC SR-1000 IMB

CP2309/2315/2320-RGB LOS removal

CP2309/2315/2320-RGB Optical adjustment

CP4415-RGB & CP4420-RGB Filter replacement

CP4440-RGB & CP4450-RGB LOS removal

CP4450-RGB Chiller Setup

Technical Bulletins

Download the latest Technical Bulletins.

Log into our website to download the software directly from the browser.
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020-200485-01 Technical Bulletin for RMA'ing the SR-1000

020-200255-03 BUL TECH LPS Electrical Tests.pdf

020-102710-07-Christie-LIT-GUID-SET-Cinema-4K
020-102770-02-Christie-LIT-MAN-SERV-Cinema-2K-RGB

020-102772-04-Christie-LIT-GUID-SET-CP2315-RGB

020-102773-04-Christie-LIT-GUID-SET-CP2320-RGB

020-103078-02-Christie-LIT-GUID-SET-CP2309-RGB

020-103169-02-Christie-LIT-INST-SHT-Netgear-GDC

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